



Get added visibility into your mailstream for improved customer service and cost control, and overall performance monitoring.

SendSuite™ Shipping Solutions— Powerful Technology from the Market Leader in Mailstream Management

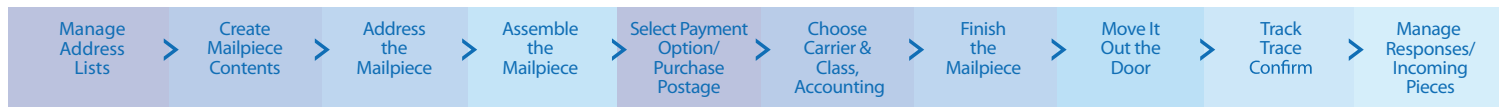
SendSuite technology combines all of the shipping capabilities you need on a single platform.

- » Centralized carrier management
- » Instant rate shopping
- » Scalability as your needs change
- » Consolidated reporting
- » Inbound tracking of accountable mail and packages
- » Easy integration with other systems
- » Order fulfillment management

We Guarantee Your Satisfaction

At Pitney Bowes, we are committed to providing our customers with the finest products backed by the highest quality service, and we won't be satisfied until you are satisfied. Ask your sales representative for more information about our Customer Satisfaction Guarantee.

How Effective Is Your Mailstream?



Pitney Bowes has the software, services and hardware for end-to-end mailstream solutions that integrate and optimize the flow of mail, documents and packages across a range of business operations.



Engineering the flow of communication™

World Headquarters
Stamford CT 06926-0700

For more information contact your local Pitney Bowes office or call toll-free:

1-800-MR BOWES (800-672-6937)
www.pb.com

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BOOST YOUR SHIPPING IQ



SendSuite™ Shipping Solutions

SendSuite™ Shipping Solutions

The Smart Choice For All Your Shipping Needs

MAIL CENTER MANAGEMENT,
DESKTOP SHIPPING,
PRODUCTION SHIPPING



Gain Accountability and Control Of Your Centralized Carrier Strategy

There's a lot riding on the efficiency and cost-effectiveness of your shipping operations: customer loyalty, your supply chain and the bottom line, to name a few. Take the pressure off with SendSuite™ Shipping Solutions from Pitney Bowes.

This versatile new technology improves accountability and control for every type of shipment, whether it's a truckload of goods or a single package.

SendSuite™ Shipping Solutions let you compare real-time information from different carriers, so you can make informed choices based on rates, delivery objectives, service levels and business rules. SendSuite technology will even alert customers via e-mail or the Internet that their package has been shipped.

SendSuite technology is also the smart way to manage incoming shipments. It lets you track inbound packages from when they arrive at your facility to the time they are handed to the intended recipient.

With the system's information management capabilities, you can track shipping and mailing costs throughout the organization and even charge costs back to internal or external customers.

Customized Solutions, Adaptable to Your Changing Needs

- » **CHOOSE** just the capabilities you need—whether it's a turnkey mail center system for a single PC linked to a Pitney Bowes mailing system or a highly integrated multi-station system for multiple locations.
- » **EXPAND** your SendSuite™ Shipping Solutions as your needs change—upgrades are easy to install.



Don't want people paying a premium for early delivery? The SendSuite system displays only the options permitted by your business rules.

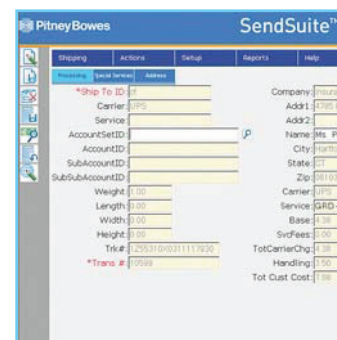
Powerful, Flexible Technology Tailored to Your Exact Needs



SendSuite™ Shipping Solutions are simple to use, whether you're in the mailroom, at your desktop or in the production shipping center. Just enter the address and the SendSuite system instantly displays the most up-to-date rates and services available from different carriers.

Depending on the type of shipment, the SendSuite system includes current delivery options for DHL, FedEx, UPS and USPS, plus more than 200 of the most common less-than-truckload (LTL) carriers, truckload carriers, and additional specialized or custom carriers you might want to add.

- » SendSuite technology lets you change or add carriers without changing your shipping technology.
- » With its single-platform integration, the SendSuite system is easy to update with the latest rate information, carrier requirements and other data.



Instant Access to Critical Information

SendSuite™ Shipping Solutions simplify complex fee structures so you can see upfront what your shipping costs are.

- » Determine whether an address is classified as residential or business, so you can include residential surcharges in your carrier decision.
- » Avoid address-correction fees. Our exclusive Street Smart™ Address Correction feature alerts the user when an invalid address is entered and then suggests alternatives.

Advanced Information Management for Enhanced Financial Controls

SendSuite™ Shipping Solutions give you the ability to track spending and identify cost-reduction opportunities within departments and by other categories you establish. Centralized reporting helps you adjust your carrier strategy to market conditions and to negotiate more effectively.

Integrate SendSuite™ Shipping Solutions with your other systems for improved order fulfillment and resource tracking.



The Scalable Solution for Every Environment

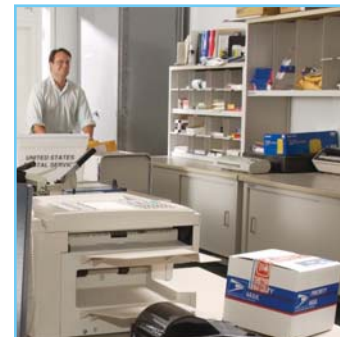


SendSuite™ Shipping Solutions adapt to your needs, whatever your organization's size, the number of locations, the business you're in or your shipping needs.

Maximize Mail Center Productivity

SendSuite™ Shipping Solutions will improve the overall efficiency of your mail center and relieve some of the burden on your busy staff. It can even help transform the mail center into a profit center, by allowing you to charge costs back to internal and external customers.

SendSuite technology handles your primary mailroom shipping needs, from comparing rates and checking residential code status to preparing labels, tracking packages and reporting delivery times. Because it's integrated with the major carriers, SendSuite™ Shipping Solutions let you monitor the status of all your outbound packages.



Automate Time-Consuming Activities in The Production Shipping Center

Running a warehouse means multitasking to the nth degree. SendSuite™ Shipping Solutions help prevent the kind of breakdowns that can spell trouble, whether it's a delay in a customer's rush order or an interruption in your supply chain.

SendSuite technology supports small-package shipping as well as less-than-truck-load (LTL), truckload and specialized shipping. It even automates completion of documents required to ship the broad range of materials classified as hazardous by governmental agencies.

SIMPLIFY ORDER FULFILLMENT

SendSuite™ Shipping Solutions help ensure that your customers get exactly what they ordered, delivered on time. By helping to eliminate order under-fills, over-fills and miss-fills, SendSuite technology also tracks cycle counts for improved inventory control. Simplify the process of cataloging incoming items and storing them. Scanned information makes it easy to locate items in the warehouse for picking and packing, and ultimately labeling and shipping.

Track Incoming Packages from Arrival to Final Delivery

The inbound tracking feature of SendSuite™ Arrival® software follows incoming packages and other accountable items from the moment they are scanned by the mail center to the time they are signed for by the intended recipient. The Arrival system includes a handheld portable data collector that you synchronize with your network system. So, when people call about delivery status, you have the answer, instantly. The Arrival solution also tracks packages bound for the shipping dock.



Make everyone in your organization a shipping expert.

Transform Every Desktop into a Networked Mail Center

WITH THE DESKTOP SHIPPING-AND-TRACKING FEATURE, authorized users can access the SendSuite system to enter delivery requirements, select a carrier and print a shipping label. By the time the package reaches the mail center, it's addressed and ready to go. Employees can track the status of both inbound and outbound packages, reducing status calls to the mail center.